

**The Saputo Promise**  
January 2017

The Saputo Promise consists of 7 Pillars that form the backbone of our approach to social, environmental, and economic performance. Based on our values and our stakeholders' concerns, our Pillars allow us to focus our efforts where it matters.

We continuously work on improving our performance in the areas where we can drive the greatest change.

**Our 7 Pillars**



**Food Quality and Safety**



**Our People**



**Business Ethics**



**Responsible Sourcing**



**Environment**

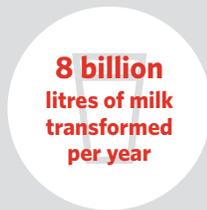


**Nutrition and Healthy Living**



**Community**

**About Saputo**



F2016



**Food Quality and Safety**

We are committed to offering our customers and consumers products made to **high industry standards for safety, consistency, nutritional value and quality.**

Our comprehensive food safety programs enable us to focus on the safety and quality of our ingredients and finished products throughout our operations. In compliance with our stringent Food Safety and Quality Policy, each division has a documented food safety and quality protocol in place.

Saputo **meets or exceeds all regulatory requirements** for food quality and nutrition labeling. All facilities are certified by international industry standards, and are audited internally and by third-parties multiple times per year.

**We actively collaborate** with industry, regulatory and academic committees, such as the International Dairy Foods Association (IDFA), the International Association for Food Protection (IAFP), the Innovation Center for US Dairy and Dairy Management Inc., with the goal of advancing dairy food safety.

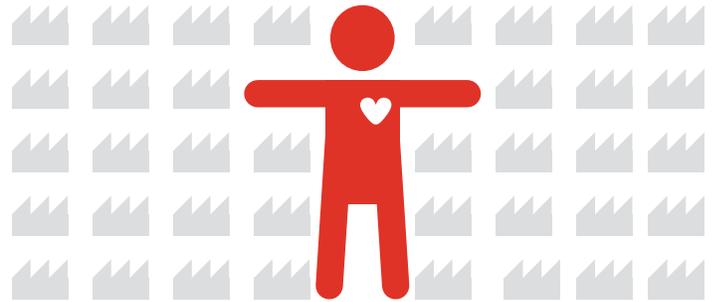




## Our People

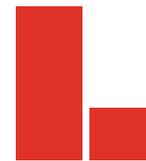
At Saputo, our employees are by far our most important asset. We care about their health and well-being, and endeavour to provide the best possible working environment at all of our facilities.

**We offer a wellness program in our facilities**



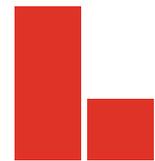
The Health & Safety Department successfully operates **company-wide prevention programs**, and focuses on standardizing our processes. In F2016, **a centralized tool to collect and report safety data and to track corrective actions was implemented.**

Injury Frequency Rate F2010 to F2016 has improved by **66.6%**



F2010 F2016

Lost Time Frequency Rate F2010 to F2016 has improved by **60.0%**

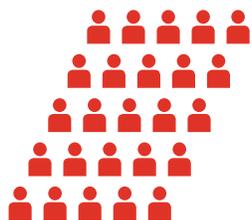
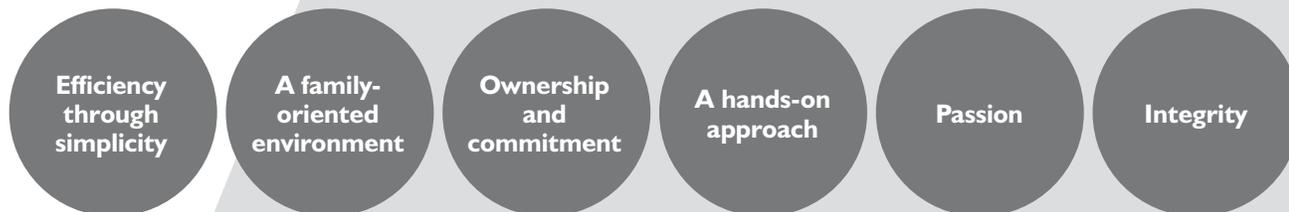


F2010 F2016



## Business Ethics

Since the founding of Saputo, our values have driven our actions.



**Ethics + Values**

We conduct our business in line with our Code of Ethics which formalizes our values. It is **signed by our employees**, officers and Board members when they join the Company. We also have training in place to ensure breaches of our Code can be identified and procedures to ensure they can be addressed.



## Responsible Sourcing

As a dairy company, milk is our primary ingredient and we care deeply about the way it is produced. High-quality dairy products begin with high-quality milk from healthy and well cared for animals. We use our position as one of the leading dairy processors in the world to promote animal care and appropriate dairy cattle and goat handling practices.

We have a Zero Tolerance Policy for **any act of animal cruelty**, and have established a protocol to deal with situations where a breach of the policy is suspected.



Our global animal welfare committee, comprised of Saputo's senior leaders and led by our in-house experienced veterinarian, enables us to stay at the forefront of animal welfare best practice.



## Environment

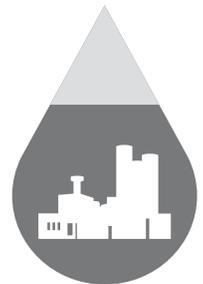
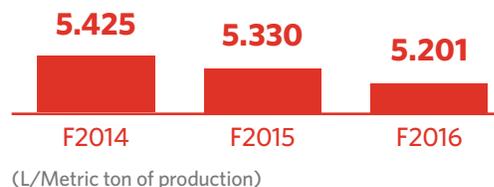


Our goal is to pursue growth as a world-class dairy processor, while striving to minimize the environmental impacts of our activities. We implement environmentally responsible business practices related to greenhouse gas emissions, energy efficiency, food waste, packaging waste and water stewardship.

In F2016 Saputo spent **approximately \$11.5 million** to reduce our environmental impacts and adjust to evolving environmental laws.



### Water Withdrawal Intensity



We've improved our disclosure of greenhouse gas emissions and energy use **in the last five years** through our voluntary participation in CDP\* reporting.



(Metric ton of CO<sub>2</sub>/Metric ton of production)

### Energy Use Intensity

Since F2014, we've reduced our energy intensity by **5.5%**

(GJ/metric ton of production)

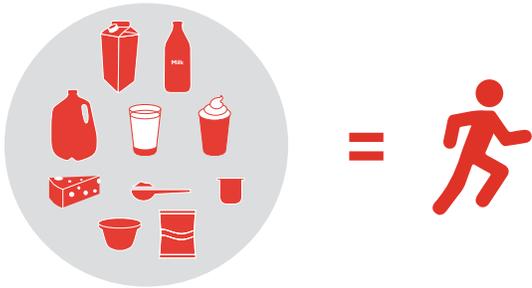
\*The CDP was formerly known as the Carbon Disclosure Project.



## Nutrition and Healthy Living

Providing high-quality, nutritious products is our main objective, while promoting a healthy lifestyle is at the heart of our values. As a company, we are convinced that our long-term success depends on doing both.

We produce a wide array of dairy products including organic, and products low in sodium or sugar in order to satisfy the nutritional lifestyle and health needs of our consumers.



Dairy products are recognized by health authorities around the world as part of a **healthy, nutritious diet**.

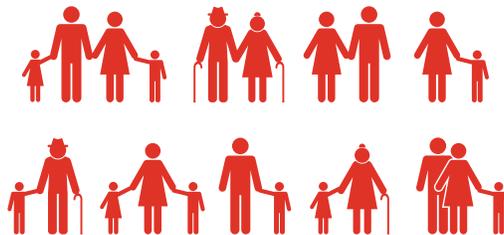
### At Saputo, quality includes considerations such as nutritional value.

Our Research and Development efforts focus on product innovation from many angles, including finding ways to enhance nutritional benefits, such as reducing sodium or sugar.



## Community

Community involvement is important for Saputo. In this regard, we strive to invest 1% of our pre-tax profits each year in community programs and organizations which promote a healthy lifestyle for people of all ages.



Since its launch in F2013, the Saputo Legacy Program has invested **\$755,000** in **24 projects** in various communities to help improve facilities supporting healthy living and physical activities. Our goal is to support projects in communities where we operate.

# 1,500,000 people

In F2015, 1,500,000 people got moving through our partnerships by cycling, jogging, playing soccer, baseball, hockey and more!

## 700,000 young people

In F2015, around **14,000 hours** of cooking and nutrition lessons were provided to over 700,000 youth by our partners.

